How to Align a CK3 Touchscreen

If the CK3 touch screen is not working properly (is way off calibration). Try the following steps using a keypad option if you are unable to navigate to the calibration screen using the touch screen.

Using the steps listed below you will be able to use the keypad to maneuver through the menu to the screen/alignment section.

Aligning the Touch Screen
If the touch screen does not respond or fails to respond to the area that was tapped when you tap it with the stylus, you will need to calibrate the screen.

To calibrate the touchscreen using the Touchscreen, perform the following steps:

1. Tap Start, Settings, the Systems tab, Screen.
2. Tap Align Screen and follow the instructions to align the screen.
3. Click ok.

To align the touch screen using the KEYPAD (in a case where the touch screen isn’t working properly):

1. Access the Start menu by pressing the green function key then 1.
2. Press the Down button to select Settings.
3. Press Enter.
4. Press the Tab button until the Settings tabs are highlighted.
5. Press the Right Arrow button to select the System tab.
6. Press Tab until the Screen icon is highlighted.
7. Tab to Align Screen and press Enter.
8. Follow the instructions to align the screen.
9. Click ok.

If you are still unable to align the touch screen you can clean boot the device (Warning: this can cause you to lose programs and/or applications). If the problems persist, then you most likely have a hardware issue and the device may need to me sent in for repair. Please contact Tech Support at 1-888-779-3904.